

WHAT IS CLAIMED IS:

1 1. A method of providing electronic tickets, said method
2 comprising:
3 receiving a ticket purchase request from a customer;
4 receiving one or more security features from the
5 customer;
6 sending a ticket identifier to the customer in
7 response to the purchase request; and
8 storing the security features and the ticket
9 identifier.

1 2. The method as described in claim 1 wherein at least
2 one of the security features is selected from the
3 group consisting of a photograph of the customer, a
4 customer signature, a digital signature corresponding
5 to the customer, a fingerprint, and a description of
6 the customer.

1 3. The method as described in claim 1 wherein the
2 security features include links to corresponding
3 customer security images stored on a security server,
4 the method further comprising:
5 requesting the customer security images from the
6 security server; and
7 receiving the customer security images from the
8 security server in response to the request.

1 4. The method as described in claim 3 wherein the request
2 to the security server includes a merchant identifier,
3 wherein the receiving is performed in response to the
4 merchant identifier being found in an authorization

table corresponding to a customer's account stored on the security server.

5. The method as described in claim 1 further comprising: receiving payment information from the customer; processing a payment for an amount corresponding to the ticket, the processing using the payment information to charge a customer account; and determining whether the payment was successful, wherein the ticket identifier is sent to the customer in response to the payment being successful.

6. The method as described in claim 1 further comprising: sending the customer a list of merchant enabled security features, wherein the security features received from the customer corresponds to one or more merchant enabled security features.

7. The method as described in claim 1 further comprising: sending ticket information to the customer along with the ticket identifier, the ticket information including a ticket layout.

8. The method as described in claim 7 further comprising: receiving a printed ticket from the customer, the printed ticket formatted according to the ticket layout, the printed ticket including the ticket identifier and the security features.

9. An information handling system comprising: one or more processors; a memory accessible by the processors;

4 a network interface for communicating with other
5 information handling systems;
6 one or more nonvolatile storage areas accessible by
7 the processors; and
8 an electronic ticket tool to provide electronic
9 tickets, the electronic ticket tool including:
10 means for receiving a ticket purchase request
11 from a customer through the network
12 interface;
13 means for receiving one or more security features
14 from the customer through the network
15 interface;
16 means for sending a ticket identifier to the
17 customer in response to the purchase
18 request; and
19 means for storing the security features and the
20 ticket identifier in one of the nonvolatile
21 storage areas.

- 1 10. The information handling system as described in claim
2 9 further comprising:
3 means for receiving payment information from the
4 customer;
5 means for processing a payment for an amount
6 corresponding to the ticket, the processing using
7 the payment information to charge a customer
8 account; and
9 means for determining whether the payment was
10 successful, wherein the ticket identifier is sent
11 to the customer in response to the payment being
12 successful.

1 11. The information handling system as described in claim
2 9 wherein at least one of the security features is
3 selected from the group consisting of a photograph of
4 the customer, a customer signature, a digital
5 signature corresponding to the customer, a
6 fingerprint, and a description of the customer.

1 12. The information handling system as described in claim
2 9 wherein the security features include links to
3 corresponding customer security images stored on a
4 security server, the information handling system
5 further comprising:
6 means for requesting the customer security images from
7 the security server; and
8 means for receiving the customer security images from
9 the security server in response to the request.

1 13. A computer program product stored on a computer
2 operable medium for providing electronic tickets, said
3 computer program product comprising:
4 means for receiving a ticket purchase request from a
5 customer;
6 means for receiving one or more security features from
7 the customer;
8 means for sending a ticket identifier to the customer
9 in response to the purchase request; and
10 means for storing the security features and the ticket
11 identifier.

1 14. The computer program product as described in claim 13
2 wherein at least one of the security features is
3 selected from the group consisting of a photograph of

the customer, a customer signature, a digital signature corresponding to the customer, a fingerprint, and a description of the customer.

15. The computer program product as described in claim 13 wherein the security features include links to corresponding customer security images stored on a security server, the computer program product further comprising:
means for requesting the customer security images from the security server; and
means for receiving the customer security images from the security server in response to the request.

16. The computer program product as described in claim 15 wherein the request to the security server includes a merchant identifier, wherein the receiving is performed in response to the merchant identifier being found in an authorization table corresponding to a customer's account stored on the security server.

17. The computer program product as described in claim 13 further comprising:
means for receiving payment information from the customer;
means for processing a payment for an amount corresponding to the ticket, the processing using the payment information to charge a customer account; and
means for determining whether the payment was successful, wherein the ticket identifier is sent to the customer in response to the payment being successful.

1 18. The computer program product as described in claim 13
2 further comprising:
3 means for sending the customer a list of merchant
4 enabled security features, wherein the security
5 features received from the customer corresponds
6 to one or more merchant enabled security
7 features.

1 19. The computer program product as described in claim 13
2 further comprising:
3 means for sending ticket information to the customer
4 along with the ticket identifier, the ticket
5 information including a ticket layout.

1 20. The computer program product as described in claim 19
2 further comprising:
3 means for receiving a printed ticket from the
4 customer, the printed ticket formatted according
5 to the ticket layout, the printed ticket
6 including the ticket identifier and the security
7 features.